

April 1, 2008

Mike Vrba  
Majestic Mortgage  
Naperville, IL 60504

Dear Mike:

Hmmm, where do I begin? Let me first begin by saying THANK YOU, THANK YOU, THANK YOU, for a job well done! Your level of service EXCEEDED my expectations beyond measure. Some years back I went through, the process of purchasing a home and the service was horrible, from the realtor to the mortgage company. I was at wits end and very disappointed with the way things were handled back then. The experience I've had with Majestic Mortgage has been a complete 360 degree turn from years ago. It is amazing to see that there is still someone that has integrity in the business world.


Mike, your professionalism was outstanding, your knowledge was beyond outstanding and your attention to detail and follow-up skills were just phenomenal. You never left a rock unturned; you made sure I was aware of everything re: the home buying process from A-Z. I'll be honest; although you had proven to me that you were working in my best interest I was still a little skeptical. I said, this can't be real, he actual believes in work ethics???? He's not fast talking. He's trying to make sure I understand everything before I sign on the dotted line. Am, I dreaming? I must be I thought. Needless to say, I thank you again for proving me wrong.

The icing on the cake was the day of closing. You called me and said my tax proration was not calculated correctly. It was calculated at 105% and should have been at 110%. Now, that was something that my attorney should have caught and didn't. You made sure that everything was corrected and sent over to the title company and it was smooth sailing. I received more money back at the closing with the correction. Although you had already proven that you operated with a spirit of excellence, that one phone call sealed the deal for me. So again, I thank you for a job well done!!! I actually could have saved the \$400 I shelled out for the Attorney. Oh well, we live and learn.

I am walking away from this experience with ARE YOU LOOKING TO BUY A HOME, IF SO, CALL MIKE VRBA FROM MAJESTIC MORTGAGE TATOODED ON MY FOREHEAD. Seriously though, I believe in given credit where credit is due and you did a great job. I have already referred you to a co-worker and will continue to refer you. Continue to work with that spirit of excellence and you will continue to excel beyond your wildest dreams! I wish ya the best and wish you many prosperous days to come!

Majestic Mortgage you truly have a diamond in the ruff, he's a keeper!!!

Sincerely,

  
Latasha Landers