

*Juan and Susan Recendez*

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*To Majestic Mortgage Corporation*

*March 5<sup>th</sup> 2005*

*I wanted to take a moment to let you know what a positive experience we recently had with our mortgage refinance.*

*We met Mike Orba in October of 2003 when we had our original loan application for our purchase in Oakhurst Meadows. We were contacted by Mike in November of 2005 with a gentle reminder that rates were good and as per our mortgage, we needed to refinance in the near future. I told Mike that it just was not a good time and maybe he could call us in a month or two. Mike followed up with us in January, and we closed the first week of February.*

*We always felt that Mike had our best interest at heart. He was 100% accurate with the numbers, followed up immediately with any calls that we had, and was very knowledgeable in any questions that we had. We never felt that we were just another piece of paper with Mike. We look forward to doing business with Mike in the future. He created clients for life with us.*

*Being in the customer service business ourselves, we enjoy and appreciate people who go above and beyond. We are thankful for such a stress free experience that Mike provided for us.*

*With thanks,*

*Juan and Susan Recendez*