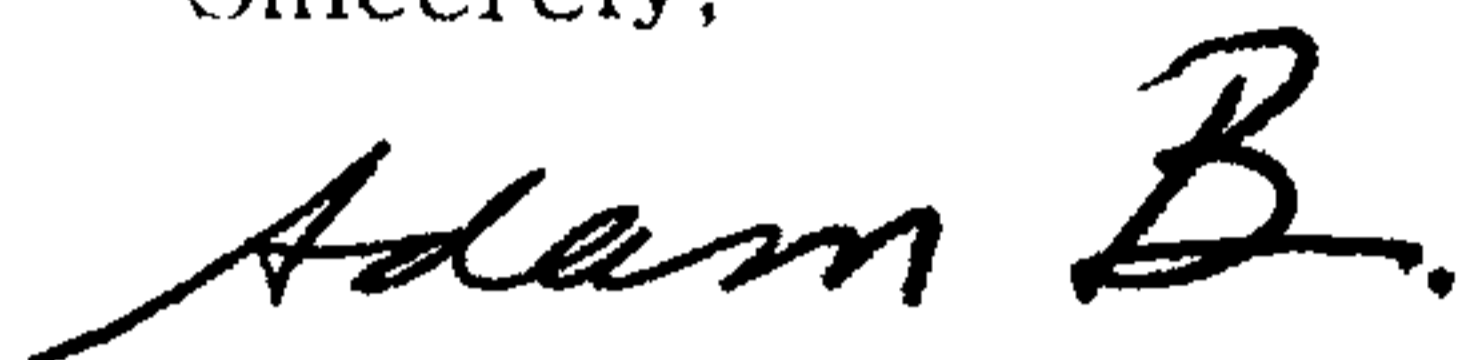


Mike,

Thank you so much for all your help! I am happy with the service you provided and will recommend you to anyone that I can. Your help over the past year and a half has been greatly appreciated. You were very patient and helpful with all of my questions and "what if" scenarios. Your knowledge and experience was invaluable. You even recommended a great tile installer! I look forward to doing business with you for many years to come.

Sincerely,

A handwritten signature in cursive script that reads "Adam B." with a small flourish at the end.

Adam B.